

Size 217x151mm

Whirlpool

# USER MANUAL

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## SAFETY PRECAUTIONS



Your safety and the safety of others is very important  
We have provided many important safety messages in this manual and on your appliance.  
Always read and obey all safety messages.  
This is the safety alert symbol.  
This symbol alerts you to hazards that can kill or hurt you and others.

All safety messages will be preceded by the safety alert symbol and the word 'DANGER' or 'WARNING'

These words mean:

**⚠ DANGER** You will be killed or seriously injured if you don't follow these instructions.

**⚠ WARNING** You can be killed or seriously injured if you don't follow these instructions.

All safety messages will identify the hazard, tell you how to reduce the chance of injury and what can happen if the instructions are not followed.

Proper disposal of your Old Refrigerator is Important Child entrapment or suffocation are not the problems of the past.

Abandoned refrigerators are dangerous even if they are left unattended for a few days.

If you are getting rid of your old refrigerator, please follow these instructions to prevent accidents.

Before you throw away your old refrigerator or freezer

- ▶ Take out the doors.
- ▶ Leave the shelves in place so that children don't climb inside easily.

- ⚠ WARNING: Keep ventilation openings in the appliance enclosure or in the built-in structure, clear of obstruction.
- ⚠ WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- ⚠ WARNING: Do not damage the refrigerant circuit.
- ⚠ WARNING: When positioning the appliances, ensure the supply cord is not trapped or damaged.
- ⚠ WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

The appliance is designed for operation in places where the ambient temperature comes within the following ranges, according to the climatic class given on the rating plate. The appliance may not work properly if it is left for a long time at a temperature outside the specified range.

Climatic Class Amb. T. (°C)

SN: From 10 to 32 °C; N: From 16 to 32 °C

ST: From 16 to 38 °C; T: From 16 to 43 °C



### ⚠ WARNING

#### Risk of Fire | Flammable Materials

This appliance does not contain CFCs. The refrigerant circuit contains R600a (HC). Appliances with Isobutane (R600a): isobutane is a natural gas without environmental impact, but is flammable. Therefore, make sure the refrigerant circuit pipes are not damaged, especially when emptying the refrigerant circuit. C-Pentane is used as blowing agent in the insulation foam and it is a flammable gas.

### ⚠ WARNING

#### Suffocation Hazard

Remove doors from your old refrigerator.  
Failure to do so can result in death or brain damage.

## INSTALLATION

### Steps for installation:

- Step 1 : Remove the outer carton and inspect the refrigerator/freezer to make sure it has arrived safely at your home. In case you find any transit damage to your refrigerator/freezer, report to your dealer within 24 hours of delivery.
- Step 2 : To ensure proper ventilation for your refrigerator, allow for a 1.25 cm space on each side and at the top. Allow for a 1.25 cm space behind the refrigerator. If your refrigerator has an ice maker, allow extra space at the back for the water line connections. When installing your refrigerator next to a fixed wall, leave a 9.5 cm minimum space between the refrigerator and wall to allow the door to swing open.
- Step 3 : You can shift the refrigerator by raising the front slightly and sliding it on the rear castors.
- Step 4 : Rotate the two front levelers, provided below your refrigerator, clockwise to raise the front and anticlockwise to lower it (refer Fig 1). The front should be slightly above the rear so that the door shuts gently when left open.

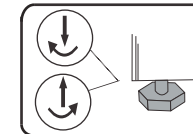


Fig. 1

### Getting connected:

- Installation and electrical connection must be carried out according to the manufacturer's instructions and in compliance with the local safety regulations.
- Wait at least two hours before switching the refrigerator on, to ensure that the refrigerant circuit is fully efficient.
- Plug the cord on the refrigerator into a three-prong grounded outlet and ensure that the electrical point is properly grounded. Do not use extension cords. Do not use an adapter.
- The refrigerator is designed to operate on a separate 220-240 V, 10 A, 50-60 Hz circuit.
- Make sure the voltage specified on the rating plate corresponds to that of your home.
- It must be possible to disconnect the appliance from the power supply by unplugging it or by means of a main two pole switch installed upstream of the socket.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Adjust the refrigerator settings following the instructions on this User Manual.
- Wait for at least 3 hours after switching the refrigerator on before you put food into the refrigerator. If you add food before the refrigerator has cooled completely, your food may spoil.

⚠ WARNING	
Electric Shock Hazard	
■	Do not remove ground prong.
■	Do not use an adapter.
■	Do not use an extension cord.
■	Failure to follow these instructions can result in death, fire or electrical shock.

## OPERATION INSTRUCTIONS FOR MODELS WITH EXTERNAL UI CONTROLS FOR CONVERTIBLE MODELS ONLY

Now you can easily adjust all your refrigerator settings according to your needs. Your new Intellifresh Pro with its intelligent control panel comes with a host of advanced features that are sure to delight you. Just plug in the refrigerator and follow the instructions given below to discover the convenience of using Intellifresh Pro.

**Manual temp** - Press the manual temp for 2 second to change the temperature manually.

**Adjust temperature (for the refrigerator)**

Press the Zone button once for the refrigerator. The Fridge temp icon light will turn on. The plus (+) and minus (-) button offers you the flexibility of selecting the temperature manually as per your choice. To increase the refrigerator temperature, press the plus (+) button. To decrease the temperature press the minus (-) button. The plus (+) and minus (-) icon glows with each press. (Min Temperature: 1°C, Max temperature: 5°C)\*

**Adjust temperature (for the freezer)**

Press the Zone button twice for the freezer. Freezer temp icon light will turn on. The plus (+) and minus (-) button offers you the flexibility of selecting the temperature manually as per your choice. To increase the freezer temperature, press the plus (+) button. To decrease the temperature press the minus (-) button. The plus (+) and minus (-) icon glows with each press. (Min Temperature : -20°C, Max temperature :-12°C)\*

**Panel Lock -**

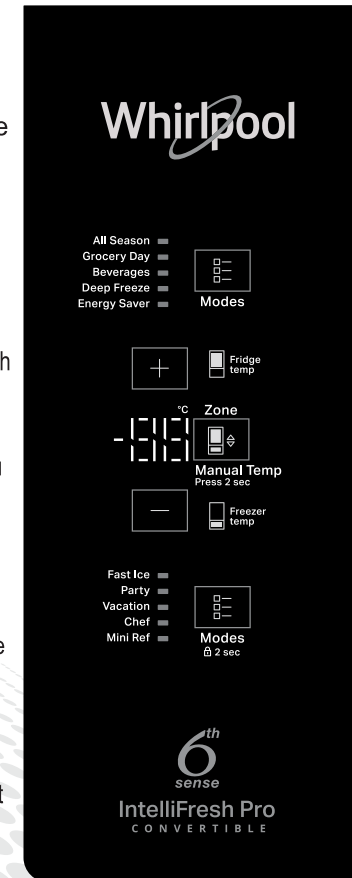
You can lock the user interface when not in use. Long press the bottom 'Modes' button for 2 second to activate/ deactivate the panel lock.

\* All temperatures as per Whirlpool Test conditions

**Door Open Alarm**

Door open alarm alerts you to close the refrigerator door if it has been left open by mistake for more than a minute. This not only prevents cooling loss but also saves electricity.

When the door is closed, the door open alarm automatically turns off.



NEED	SUITABLE MODE	ACTIVATION OF MODE	HOW DO YOU KNOW MODE IS ACTIVATED	DEACTIVATION OF MODE
Everyday usage	All season	When you switch on the refrigerator for the first time, this mode gets automatically activated	All Season icon will glow when the mode is activated	Press the 'Modes' button to select the desired mode
Extra space in freezer section for storing fruits and vegetables	Grocery day	Press the upper 'Modes' button twice to activate	Grocery Day icon light will glow when the mode is activated	Press the 'Modes' button to select the desired mode
Store Beverages in freezer which will get chilled but not get frozen	Beverages	Press the upper 'Modes' button thrice to activate	Beverages icon light will glow when the mode is activated	Press the 'Modes' button to select the desired mode
Store frozen food for longer duration in freezer section	Deepfreeze	Press the upper 'Modes' button 4 times to activate	Deepfreeze icon light will glow when the mode is activated	Press the 'Modes' button to select the desired mode
Save power and can be used when the refrigerator is in least usage.	Energy Saver	Press the upper 'Modes' button 5 times to activate	Energy saver icon light will glow when the mode is activated	Press the 'Modes' button to select the desired mode
Make ice faster in the freezer section	Fast Ice	Press the bottom 'Modes' button once to activate	Fast Ice icon light will glow when the mode is activated	Once activated, this mode will run for 120 minutes & after that, the icon light will stop glowing. The refrigerator will automatically return to All Season mode. However, if you want to deactivate it then press the 'Modes' button to select the desired mode
Store beverages in the fridge section and make ice faster in the freezer section - use in case of party at home	Party	Press the bottom 'Modes' button twice to activate	Party icon light will glow when the mode is activated	Press the 'Modes' button to select the desired mode
Turns off the fridge section while keeping the freezer section on - use in case of vacation	Vacation	Press the bottom 'Modes' button thrice to activate	Vacation icon light will glow when the mode is activated	Press the 'Modes' button to select the desired mode
Store frozen food to be consumed within shorter time and avoids the need for defrosting before cooking. Eg. marinades and ready to cook food.	Chef	Press the bottom 'Modes' button 4 times to activate	Chef icon light will glow when the mode is activated	Press the 'Modes' button to select the desired mode
Turns off the fridge section while converting the freezer section into mini ref which can be used when there are less items to store in the refrigerator.	Mini Ref	Press the bottom 'Modes' button 5 times to activate	Mini Ref icon light will glow when the mode is activated	Press the 'Modes' button to select the desired mode

Now you can easily adjust all your refrigerator settings according to your needs. Your new Intellifresh Pro with its intelligent control panel comes with a host of advanced features that are sure to delight you. Just plug in the refrigerator and follow the instructions given below to discover the convenience of operating Intellifresh Pro.

### FOR NON CONVERTIBLE MODELS ONLY

#### Panel Lock -

You can lock the user interface when not in use. Long press the modes button for 2 second to activate/deactivate the panel lock. If UI is idle for 1 Minutes (no key press), then the key lock segment gets automatically activated and the current temperature state is displayed. To change any setting, unlock the user interface.

**Intellisense mode** - It intelligently controls the temperature in your refrigerator as per load, weather and usage pattern so that you get perfect cooling always. When you switch on the refrigerator for the first time, this mode will be automatically activated and the IntelliSense icon will be turned on. Once activated, the Intellisense mode feature works continuously in the background while the product is on.

#### Adjust temperature (for the refrigerator)

Press the Zone button once for the refrigerator. The refrigerator icon light will turn on. The +(Plus) and -(Minus) icon button offers you the flexibility of selecting the temperature manually as per your choice. To increase the refrigerator temperature, press the +(Plus) icon button. To decrease the temperature press the -(Minus) icon button. The +(Plus) and -(Minus) icon glows with each press. (Min Temperature: 1°C, Max temperature: 6°C)\*

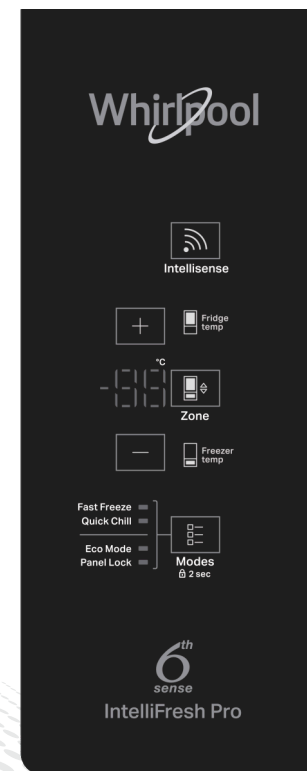
#### Adjust temperature (for the freezer)

Press the Zone button twice for the freezer. Freezer icon light will turn on. The +(Plus) and -(Minus) icon button offers you the flexibility of selecting the temperature manually as per your choice. To increase the freezer temperature, press the +(Plus) icon button. To decrease the temperature press the -(Minus) icon button. The +(Plus) and -(Minus) icon glows with each press. (Min Temperature : -22°C, Max temperature :-12°C)\*

#### Modes -

**Fast Freeze** - This mode makes ice super quick. It can be used in the event of guests coming in at short notice and to fulfill party needs. Press the Modes button once to activate. Fast Freeze icon light will glow when the mode is activated. Once activated, this mode will run for 120 minutes and after that, the icon light will stop glowing. The refrigerator will automatically return to its earlier cooling mode. However, if you want to deactivate it then press the Modes button to select the desired mode.

\* All temperatures as per Whirlpool Test conditions





**Quick Chill -**

This mode helps to Chill Beverages even in the hottest summers. Press the Modes button twice to activate. Quick chill icon light will glow when the mode is activated. Once activated, this mode will run for 8 hours and after that, the icon light will stop glowing. The refrigerator will automatically return to its earlier cooling mode. However, if you want to deactivate it then press the Modes button to select the desired mode.

**Eco Mode-**

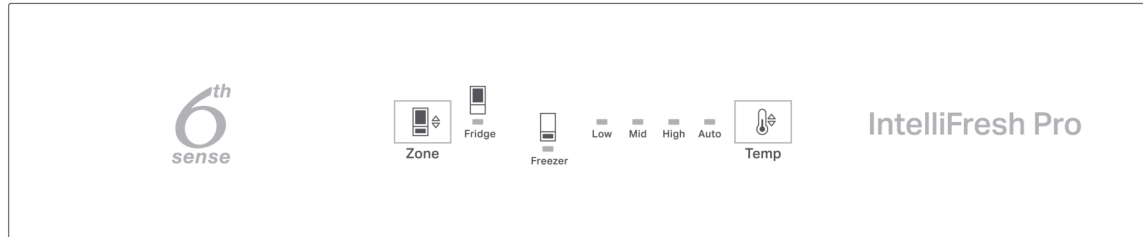
This mode leads to power savings and is great when you want your refrigerator to use minimal electricity. Press the Modes button thrice to activate. Eco mode icon light will glow when the mode is activated. The mode gets deactivated if the door opens or you press any key on the user interface.

**Door Open Alarm**

Door open alarm alerts you to close the refrigerator door if it has been left open by mistake for more than a minute. This not only prevents cooling loss but also saves electricity. When the door is closed, the door open alarm automatically turns off.



## OPERATION INSTRUCTIONS FOR MODELS WITH INTERNAL UI CONTROLS



**Adjust temperature (for the refrigerator) -** Press the Zone button once for refrigerator. The refrigerator icon light will turn on. To control the temperature of your refrigerator, press the temp button.

RC Setting	Usage Condition
Auto	Automatically adjust temperature in the refrigerator so that you get perfect cooling always. This is the default and recommended setting.
Low	During winters or when there is not much food in the refrigerator
Mid	Can be used in normal usage
High	During extreme summers or when you want faster cooling

**Adjust temperature (for the freezer) -** Press the Zone button twice for freezer. Freezer icon light will turn on. To control the temperature of your freezer section, press the temp button. This is provided inside the refrigerator section.

FC Setting	Usage Condition
Auto	Automatically adjust temperature in the freezer so that you get perfect cooling always. This is the default and recommended setting.
Low	During winters or when there is not much food in the freezer
Mid	Can be used in normal usage
High	During extreme summers or when you want faster ice.

## OPERATING



### Replacement of Freshonizer

- Freshonizer should be replaced every 6 months for optimum performance.
- To replace Freshonizer, press snap & pull in vertical direction. Push down a new one. (Refer to image).
- Please contact Whirlpool service to purchase replacement parts."

#### **⚠ WARNING**

The appliance is not intended for use by young children or infirm persons without supervision.

Young children should be supervised to ensure that they do not play with the appliance

#### **⚠ WARNING**

Keep flammable materials and vapors, such as gasoline, away from refrigerators.

Failure to do so can result in explosion or fire.

## MAINTENANCE

### Cleaning your refrigerator

Before cleaning, always switch-off the power supply and remove the plug from the socket.

- ▶ Remove all shelves and bins. To remove refrigerator shelves, slide them till the front and push them up gently from the front of the shelf and then pull out.
- ▶ Slide out the Variable Temp Zone and crisper box slide, tilt upwards and pull out gently.
- ▶ Remove the refrigerator and freezer door bins by pushing up and pulling out.
- ▶ Use a soft cloth and mild detergent to clean the refrigerator thoroughly. Take care not to damage the door seals.
- ▶ Allow the refrigerator to dry by leaving the door open for some time.
- ▶ Plug the power cord in and switch the mains on. Allow the refrigerator to cool for some time before placing food inside.

### Cautions

- ▶ Do not splash water directly on the refrigerator.
- ▶ Do not work with flammable sprays.
- ▶ Be sure to check the voltage before inserting the power supply cord into the socket.
- ▶ Be sure not to re-insert the power supply cord into the socket within 5 minutes of removing it from the socket.
- ▶ Ensure that the water does not get into the electrical components of your refrigerator.
- ▶ Ensure that water does not get into the control panel of the freezer door.
- ▶ Do not allow water to collect at the bottom of the refrigerator.
- ▶ Do not store volatile chemicals such as ether and benzene in the refrigerator.
- ▶ The fumes, besides damaging food can build up and cause an explosion.

## MAINTENANCE

### Moving your Refrigerator/Freezer

Switch-off the mains and disconnect the power cord from socket.  
Remove all food items from the refrigerator, freezer and vegetable drawer.  
Use a soft, damp cloth to wipe the refrigerator from the inside and outside.  
Fasten the doors and interior components using tape to prevent them from moving/opening during transportation.

Lift the refrigerator slightly from the front and slide using castors at the rear.

The lights in the fresh food compartment are LED which do not need to be replaced. If the lights do not illuminate when the door is opened, contact Whirlpool Service to replace the lights.

## TROUBLESHOOTING

PROBLEM	PROBING	SOLUTION
Refrigerator does not work	Is the power cord plugged in the socket	Reconnect the power plug
	Is there a power breakdown	Wait till the power resumes
	Has the circuit breaker tripped	Check through some electrician
Ice formation is slow	Check freezer temperature setting set to required value	Set colder freezer setting from UI, Also Fast freeze option is given for External UI models
Cooling in refrigerator compartment is not enough or excess cooling	Check if required Freezer temperature set on UI	Select colder or warmer temperature from UI as per requirement
Cooling in Freezer compartment is not Enough or excess cooling	Check if required Freezer temperature set on UI	Select colder or warmer temperature from UI as per requirement
	Elite model: Is your cooling mode set to lower modes	Press it to set it to higher position
	Is the passage obstructed by food	Reposition the food items kept directly in front of the air duct "Do not overload the refrigerator, enough space should be kept for cool air circulation"
	Are the refrigerator doors fully closed	Ensure always doors to be in completely closed position
	Are you storing hot foods in the refrigerator	Do not keep hot utensils in the refrigerator
	Are there any pads or plastic covers on the shelf	Remove all pads or plastic covers to clear the airflow path
	Is there frequent door openings	Avoid Frequent Door Openings to avoid cooling loss.

### Electrical Shock Hazard



- ▶ Do not attempt to modify any part of the appliance.
- ▶ Do not connect this appliance to power sources other than specified.
- ▶ If the power cord is damaged, have it replaced by your Whirlpool Service Center.
- ▶ Do not use mechanical devices or other means to accelerate the defrosting process.
- ▶ Do not damage the refrigerant circuit.
- ▶ Do not use electrical appliances in the food storage compartments.
- ▶ Disconnect power before servicing. Any ground circuit disconnected during service must be reconnected before further use. Please do not use an extension to operate machine.

Internal water leakage	Is there any water droplets on shelf / air diffuser.	Shelf & Air-Diffuser Condensation - As cold air is getting circulated, it is very normal to get fogginess on the shelves & air-diffuser
	Is there any water droplets on shelf / air diffuser/crisper cover / Crisper bottom	To conserve electricity, it is always advisable not to keep refrigerator open for longer time; Also surroundings preferred to be without any airflow source
	Is there any water droplets on shelf	For RC Door/ Floor water leakage, check for water bottle spillover
Vegetable getting spoiled in Crisper	Is there Veggies in Plastic bags or wet	Vegetables should not be kept in non-ventilated plastic bags, instead they should be kept in open condition
Refrigerator side walls / Center rail are hot	This is not a problem. The walls heat slightly during normal operation	Please refer to the sticker pasted on the side wall It is intended to evaporate moisture or droplets
Refrigerator gives a mild shock	Is your house earthing proper	Please get your house wiring checked by some electrician
	Static Discharge shock	Can be due to Static Charge accumulation on the human body - regular phenomenon, no product specific issue
Smell Inside the Refrigerator	Has the refrigerator not been cleaned recently	Please clean your refrigerator frequently
Smell Outside the Refrigerator	Is there any Smell issue - Outside the refrigerator	Food/ Milk products/ Insects/ Other impurities deposition at Defrost Water Tray for longer time leads to smell at backside of Refrigerator --> Keep the tray under observation
Door not closing	Is there any packaging EPS present on product.	Check if door Bottom EPS stucked between Freezer & Refrigerator Door
FC open when RC door closed	FC open when RC door closed	It's a normal tendency due to pressure difference between refrigerator-freezer compartment
Door Alarm not working	No alarm after keeping RC door open more than 2 min.	Call customer care (Available for selected models only*)
Ant/ Other Insects entry in the refrigerator	Is any food items contains ants before keeping it in Refrigerator.	For insects --> If food/utensils are kept near to high luminance source, then it attracts insects towards it. It is recommended to keep the product a little away from light & airflow source For Ants --> Check the food for ants, before keeping into the refrigerator
Noise	Is there proper installation?	Refrigerator is installed in a weak or uneven place or leveling screw needs adjusting.

## FAQS

**Q. 1 Is moisture in the Vegetable Drawer normal?**

Ans. Yes. As the water in the vegetables evaporates, it strikes the cold surface of the refrigerator, hence resulting in formation of water droplets. The humid air over the vegetable is however swept away by the dynamic airflow inside the refrigerator, keeping your vegetables fresh.

**Q. 2 Why do I hear a noise from the back of the refrigerator?**

Ans. Intellifresh Pro Range has silent operations under standard conditions. Check the troubleshooting section in case of any noise from the back of the refrigerator.

**Q. 3 Why is there smell emanating from my refrigerator?**

Ans. Check if any item which emanates strong smell has been kept unwrapped in the refrigerator. If so, wrap it in polythene or keep it in a closed container. Keeping cut lemon will also help in reducing the odour.

**Q. 4 Why are the sidewalls hot sometimes?**

Ans. Sidewalls are warm as a hot gas tube is provided at the side edges of the cabinet. This helps in avoiding moisture formation on the walls when humidity is high.

**Q.5 Why is there a noise when the compressor starts?**

Ans. It is normal to hear noise when the compressor starts and stops

**Q.6 How frequently should I clean my refrigerator? Can I use detergents?**

Ans. It is advisable to clean your refrigerator twice a month. You can clean it with warm water and mild detergents.

**Q.7 What is the use of a Variable Temperature Zone (VTZ)?**

Ans. Variable temperature zone is a special compartment that can be used to store fruits, vegetables and dairy interchangeably. Change the temperature setting by moving the slider on the zone selector left for fruits/vegetables and right for dairy. As a precaution, please do not store bottles for longer duration in VTZ since it could freeze and burst.



## FAQS

**Q.8 Why do vegetables get spoilt when kept on the top shelf ?**

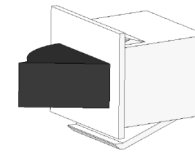
Ans. The top shelf in the refrigerator is not suitable for vegetables. It is recommended to store vegetables in the Vegetable Drawer or VTZ, which has the desired temperature for keeping vegetables fresh.

**Q.9 Does milk get spoilt when kept in the vegetable drawer?**

Ans Milk needs colder temperature for it to remain fresh. Since the vegetable drawer is kept at warmer temperature, milk will get spoilt in it. It is recommended to store milk in the Variable temperature zone (VTZ).

**Q.10 For models without the door open alarm switch, how to switch off the buzzer?**

Ans Door Open Alarm\* buzzer is provided to alert the user when the door is left open for more than a minute. However, if the door is to be intentionally kept open for more than a minute, the buzzer may be temporarily switched off by pressing the Door Open Alarm\* switch.



**Q.11 Do I need to clean the back tray of my refrigerator?**

Ans As your product is equipped with frost free mechanism, you need not clean the tray, however in extreme moisture conditions; very seldom you may require to empty the tray.

### **DISPOSAL OF PACKAGING MATERIALS**


The packaging material is 100% recyclable and is marked with the recycle symbol.

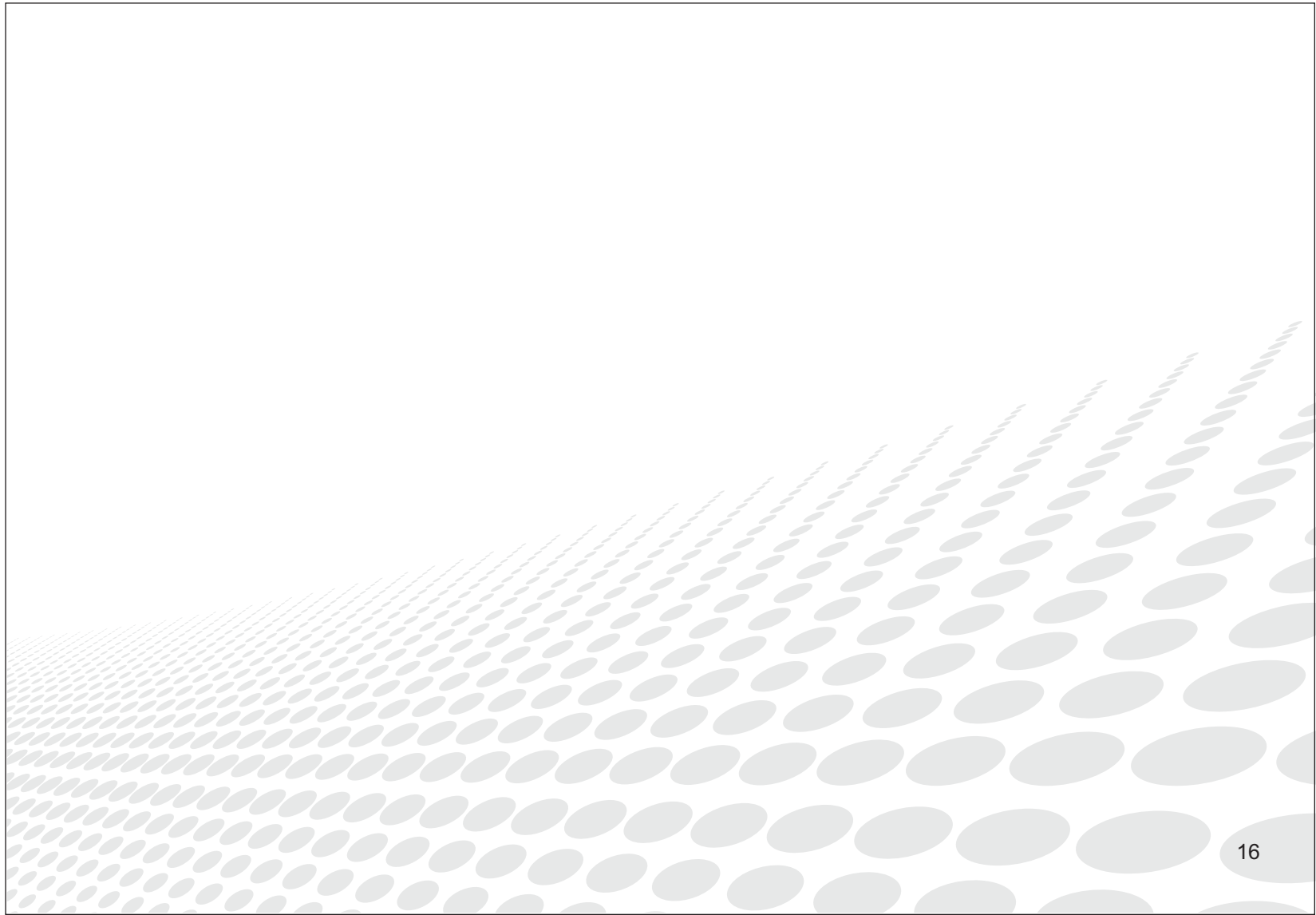
The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

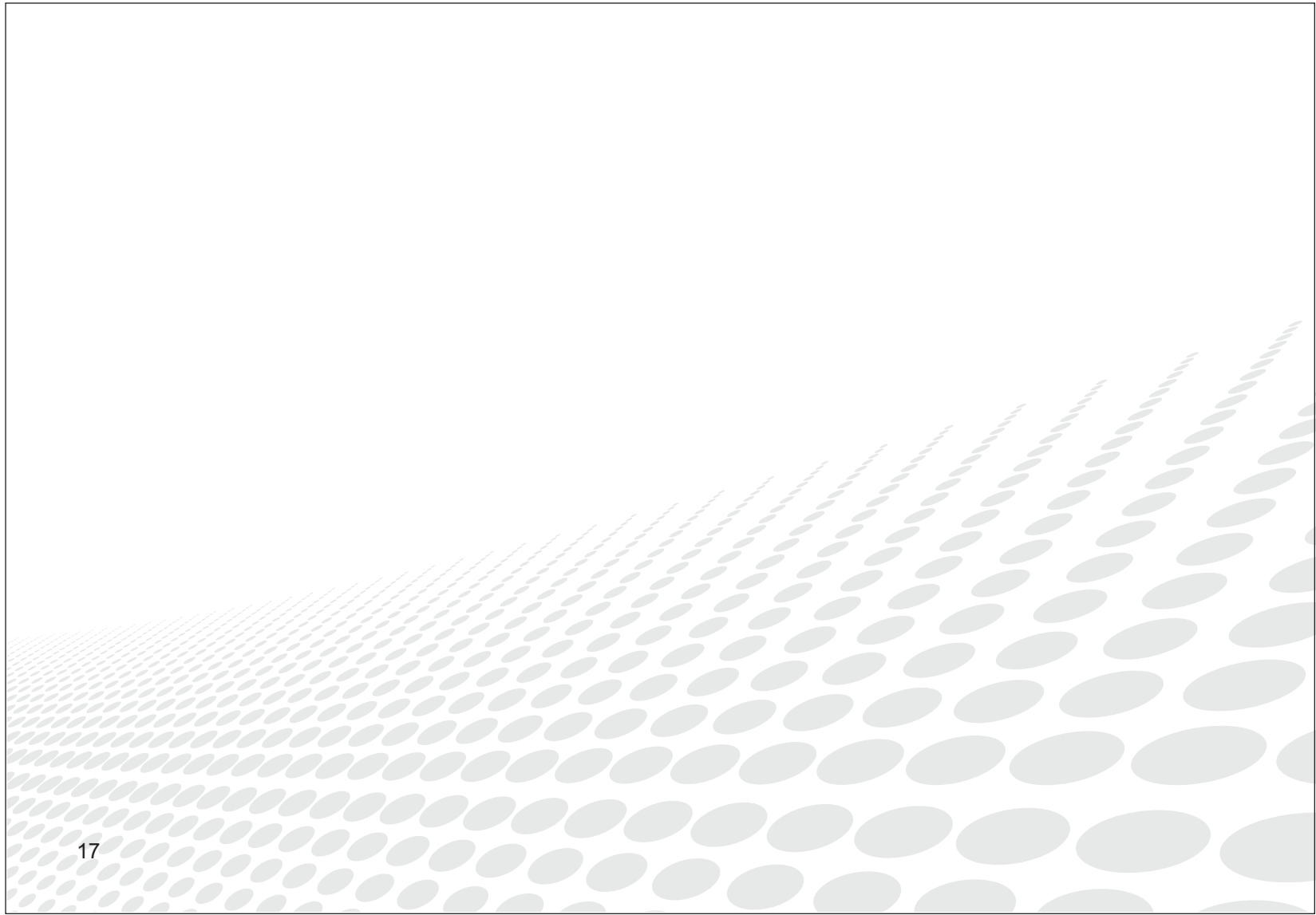
### **DISPOSAL OF HOUSEHOLD APPLIANCES**

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.



The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.





# Whirlpool

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